The 2017 session of the Indiana General Assembly began on January 3 and must end by April 29. The legislative session provides many opportunities to advance initiatives that will lead to greater independence for people with intellectual and other developmental disabilities (I/DD). Following is an overview of The Arc of Indiana’s legislative priorities.

• Continue to support efforts to create a sustainable system that attracts and maintains the Direct Support Professional workforce, including raising reimbursement rates for services.
• Support efforts to increase preschool funding.
• Support improved funding for programs and services that support people with disabilities, their families and service providers.
• Support legislation that provides an appropriation for ABLE accounts to be made available to Hoosiers with disabilities.
• Support legislation that increases employment opportunities for people with I/DD, including Employment First legislation.
• Support bias crimes legislation that increases sentencing to offenders who commit crimes solely based on a person having a disability.
• Work to ensure the assessment replacement for ISTEP includes opportunities for students receiving special education services to have access to a test that allows them to demonstrate academic progress with the appropriate accommodations and resources.
• Support efforts to update key statutes to make supported decision making a viable option for people with I/DD.
• Support legislation that requests a comprehensive study on services and supports for people with I/DD currently and in the next few years.
• Support legislation that puts forth a study of licensure of applied behavior analysts.

Stay Informed
Sign up to receive Action Alerts and Legislative Memos from The Arc of Indiana at capwiz.com/thearc/mlm/signup/
Sign up for alerts from The Arc US at capwiz.com/thearc

The Case for a Direct Support Professional Wage Increase

The Arc of Indiana will work to secure funding in the state biennial budget to increase the average wage for Direct Support Professionals (DSPs) for Medicaid Waiver Home and Community Based Services from the current average of $10.15/hour (in many areas of the state it is much lower) to $11.00/hour by increasing waiver rates to cover compensation. This is a request for a fiscally responsible reinvestment in the budget of $10 million each year of the biennium or $20 million total.

BACKGROUND
People with intellectual and other developmental disabilities (I/DD) and their families rely on DSPs each and every day to provide the most personal and critical care. Staff turnover causes stress and anxiety for individuals with disabilities as well as their families, and there is a negative impact on long term health when turnover is the norm.

Medicaid reimbursement rates were significantly decreased in 2010, leading to a shortage of qualified and trained workers. Although there was a slight bump in reimbursement rates in 2015, the crisis in attracting quality workers to provide care to people with I/DD and their families continues. Providers of these critical services continue to compete with fast food restaurants and retail chains who can offer their employees a higher hourly wage.

KEY FACTS
Despite the fact that DSPs perform complex tasks, including administering medications, wages for DSPs in the I/DD field continue to trail other health care workers.

A wage increase will help provide DSPs with wages that make them less reliant on social services themselves.

The citizens of Indiana need a high-quality workforce to provide critical care and supports that will maintain the health and safety of people with I/DD.

The Arc of Indiana is pleased to support the Economic Impact Study conducted by the Indiana University Public Policy Institute and commissioned by INARF: The study states:

✓ DSP annual wages are fractionally above the federal poverty level for a family of three and are only 33% of the median Indiana family income.
✓ A $10 million investment by Indiana in DSP wages leverages an additional $20 million of federal matching funds.
✓ The net new investment by Indiana in DSP wages returns $4.16, or a 33% return of economic activity for each net new Indiana dollar invested.
✓ This investment increases wages by $1,700 a year for DSPs who support some of our most vulnerable Hoosiers.
Self-Advocates of Indiana

President’s Corner

Kelsey Cowley, President
Self-Advocates of Indiana

Self-Advocates had a big year in 2016 and made lots of progress. We are proud of all that was accomplished at the state level and by our chapters.

• Over 615 people attended the 2016 Annual Picnic.
• Self-Advocates testified on ABLE Act and Employment First legislation.
• 27 Presentations were given to self-advocate groups, community organizations, students, and state officials.
• Voter Registration Events were held across the state and many self-advocates voted for the first time!

As 2017 begins we are excited to continue this progress. We are off to a great start, attending council meetings, giving presentations, planning our year, and getting ready for the annual Valentine’s Day at the State House event. This year’s theme is “DSPs: The ❤️ of it All!” We hope to remind our legislators how important DSPs are to our lives and our dreams.

This year, we hope to continue to be a voice in legislation that impacts people with disabilities, such as ABLE Act implementation, Employment First legislation, and legislation that would lead to higher wages for Direct Support Professionals.

One way that we hope to increase our advocacy around the state is by re-launching the Self-Advocates Speakers Bureau, which will be a network of paid self-advocate presenters around the state. If you are interested in having a speaker talk to your organization or community group, please contact acircle@arcind.org.

We are also looking forward to our events and meetings taking place this year.

Please save the date for these important SAI events:
• February 14—Valentine’s Day at the State House
• May 1—South Regional Meeting
• May 3—North Regional Meeting
• May 5—Central Regional Meeting
• July 14—2017 SAI Picnic (tentative)
• November 15—SAI Conference & Annual Meeting in partnership with The Arc of Indiana Conference & Impact Awards Luncheon

SAI Speakers Bureau Returns

Self-Advocates of Indiana is re-launching the Speakers Bureau. The Speakers Bureau is a group of paid self-advocate presenters who raise awareness and educate the public on issues important to individuals with disabilities.

Self-Advocates of Indiana has hired 15 individuals from around the state to be a part of the Speakers Bureau.

Jessica Simmons Region 1 Kelsey Cowley Region 5 Nora McGowen Region 6
Kevin Callaghan Region 2 Lisa Thacker Region 5 Belinda Jackson Region 7
Angela Radford Region 3 LaResha Polk Region 5 Danie’l Mize Region 8
Kate Jones Region 3 Shawn Fulton Region 6 Mark Hublar Region 8
Alissa Kahl Region 5 Jamie Beck Region 6

Speakers Bureau members will speak on topics such as self-advocacy, supported decision-making, disability awareness and inclusion, employment and more.

If you are interested in having one of our self-advocates speak to your group or organization, please contact acircle@arcind.org or complete a request at: www.saind.org/speakers-bureau

The Arc of Indiana Board of Directors

The Arc of Indiana elected officers and directors to the board of directors at our annual meeting on November 18, 2016. We greatly appreciate their service to The Arc.

Officers
PRESIDENT
Marlene Lu, Terre Haute
VICE PRESIDENT
Mike Foddrill, Indianapolis
SECRETARY
Kathleen McAllen, Indianapolis
TREASURER
William Hawkins, Indianapolis
IMMEDIATE PAST PRESIDENT
Kerry Fletcher, Zionsville

Directors
Nadia Adams, Zionsville
Arvie Anderson, Indianapolis
Sue Bassett, LaGrange
Kreg Battles, Vincennes
Adam Brown, Fishers
Kelsey Cowley, Indianapolis
Linda Finke, Fort Wayne
Carole Guess, Indianapolis
Julia Huffman, Indianapolis
Mike Lankford, Vincennes
David Mank, Bloomington
Danie’l Mize, Columbus
Cody Mullen, West Lafayette
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Paula Schaumburg, Vincennes
Lucinda Weaver, Wolcottville

Like A View from my Window on Facebook
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A View from My Window

Hosted by Michelle Fischer

The Arc of Indiana welcomes you to listen in to A View from My Window, our podcast hosted by Michelle Fischer.

Visit www.arcind.org/AViewfromMyWindow to listen to the latest edition and past podcasts of A View from My Window, including these recent shows:

A View into WIOA
A View with Pilot Nathan Mackey
A View with Jennifer McCormick
A View with Suzann Crouch
**Executive Director’s Column**

These are most certainly interesting times, as the Indiana General Assembly gets started under a new governor’s administration and Donald Trump begins his presidency with a Republican controlled House and Senate. No one knows what to expect, and emotions are running high as repeal of the Affordable Care Act is discussed and Medicaid block granting gets mentioned.

At the state level, there is hope that social issues will take a back seat while state legislators focus on the needs of education, road infrastructure and our state’s drug epidemic. Though the state house and senate remain under Republican super majorities, there is excitement and comfort in the presence of Lieutenant Governor Suzanne Crouch, who is knowledgeable about issues impacting the lives of people with intellectual and other developmental disabilities (I/DD), in a key role.

We know that state and federal dollars are scarce, and it will be difficult to secure more funding for critical supports and services. However, the opportunity exists for advocates to come together with a united voice to express concerns, work together and come up with solutions. We have come to realize there is strength in numbers, and our unified voices carry more weight than any one of us alone.

We are unique in Indiana in that The Arc and the trade association for service providers, INARF, work closely together and align on a majority of public policy issues. We have a strong network of advocacy groups, and all have their strengths and play key roles in working with the state to advance supports and services for people with I/DD.

It is more important than ever that we meet regularly, share our expertise and unite in helping our leaders at the state and federal level understand the impact of policies in the lives of people with I/DD.

At a time when our country seems so divided, there may never be a more crucial time for advocates to come together. We can, and need, to show how important advocacy is and what can be accomplished when we stand together.

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**Celebrating Chapters of The Arc**

The following stories exemplify how programs and services provided through local chapters of The Arc enrich the lives of people with developmental disabilities and their families. The stories also highlight ways individuals might utilize ABLE accounts. Find a listing of our 43 chapters located throughout Indiana by visiting www.arcind.org/about-the-arc/local-chapters.

If you have questions about ABLE accounts or special needs trusts, and how they could benefit you or your loved one, contact Melissa Justice, The Arc Master Trust Director, at 317-977-2375 or mjustice@arcind.org.

**KCARC**

**The Arc in Knox County**

For example, when he was hit by a truck while riding his bike, it was damaged beyond repair. When an IHOP customer heard about the accident, he bought Simon a new bike. Without that person’s generosity, Simon might be walking to work. With savings in an ABLE account, however, Simon would have had fewer worries about the cost of replacing his primary transportation or paying medical bills.

**Achieva**

**The Arc in Allen, Dekalb, Huntington and Steuben Counties**

Simon makes friends wherever he goes, including his job at IHOP, where he thrives on socializing with co-workers and customers. Thanks to his work ethic and positive attitude, he has steadily gained responsibilities from bussing tables to washing dishes to working in the kitchen.

An ABLE account would allow Simon to set aside some of his earnings for future needs or emergencies. For example, when he was hit by a truck while riding his bike, it was

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**The Arc in Wayne, Fayette, Franklin and Union Counties**

Following the death of her father, Jamie Beck found herself with nowhere to live. She was placed in a nursing home through a court order, and Achieva, The Arc in Wayne County, was named as her guardian. Achieva helped Jamie obtain Medicaid Waiver services, and she was able to move into a home in the community and begin working in sheltered employment. Jamie’s goal, however, was to get a job in the community. Through her own perseverance, Jamie became an outstanding worker at Pizza King. Her new goal is to find a job where she can work full time with benefits. An ABLE account can help Jamie begin saving towards other goals as she continues to grow in independence.

---

**For Joe and Julia Langerak, the challenges involved with parenting suddenly had a whole new meaning for them when their daughter, Martha Mae, was diagnosed with Down syndrome. The unexpected responsibilities of appointments with specialists, the search for accurate information, and the need for services consumed their time and difficult decisions had to be made. At one point, Joe and Julia seriously thought they had no other option but for Julia to quit her job and become a full-time, stay-at-home mom. Thankfully, they were referred to The Arc of Evansville’s Child Life Center, where Martha Mae was able to receive a quality pre-school education. When she graduated from pre-school and went on to kindergarten, the only developmental category where she was not aligned with her peers without disabilities was in speech; however, her speech continues to improve. And now, Martha’s parents have comfort in knowing that an ABLE account can assist in saving towards Martha’s future education.**

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**Kim Dodson**

**Executive Director**

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**The Arc News in Indiana**
For over 60 years The Arc of Indiana has stood as a beacon of hope for individuals with intellectual and developmental disabilities and their families. We were able to touch countless lives in 2016 because of the incredible generosity of our donors. Thank you for helping us help others.

**Donors**

Joe Adams  
Nadia Adams  
Cynthia Addison  
Robert Agranoff & Susan Klein  
Michael Allen  
Arvie Anderson  
Jerry & Cathy Arthur  
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Richard & Carolyn Giles  
Dr. John & Nancy Gilliland  
Jill Ginn  
Penny Githens & Ed Buffie  
Elizabeth B. Goldsmith  
Jenny Good  
Leslie Green  
Steve & Lana Green  
Alice Greenburg  
Robert & Marilyn Grigsby  
Mark Grondin  
John & Marisa Grover  
Carole Guess  
Robert & Paula Guzzo  
Mr. & Mrs. Alan Hamilton  
Carroll & Sunny Hammer  
Bruce Hanway  
Mary Ann Harrison  
George Hartnett  
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Jane Ruff  
Dominic & Danice Sainato  
Greg & Claudia Schenkel  
Rich Schreiner  
Jennifer Schrier  
Donald Schweir  
Kirk & Judi Shafer  
Doug Sharp  
Kathleen Sideli  
Dorothy Smith  
Greg & Kelly Smith  
Mark & Mary Smith  
Ralph G. Smith  
Winifred Smith  
Karen & Michael Smollen  
Charles & Jan Sterntenagel  
Thomas Sternal  
Ronald & Erika Steuterman  
Linda & Jerry Stewart  
Bertie Strait  
Michael & Valerie Strohl  
Donna Susens  
Mr. & Mrs. Robert Templeton  
Frederick & Lynn Thate  
Mitchell Tobin  
June Ullery  
John & Carol Valentine  
Mark & Marie Van Lummel  
Jackie Van Ostran  
Jill Vaught  
Vicki Veach  
Steve Vedra  
Joyce Vandenberg  
John & Marianne Vevia  
Michelle & Thomas Wagner  
Melissa Walden  
Rick Whiteman  
Betty Williams  
Wayne & Margaret Williams  
Doug & Karleen Wink  
Mark & Mandy Wise  
Edith Woodward  
Jennifer Woolums  
Carol Wyatt  
Mr. & Mrs. M. Yablonsky  
Charles & Catherine Young  
William Zmirski

**Corporations & Non-Profit Organizations**

- Autism Alliance of Michigan  
- Christ Church RP  
- Comcast Heartland Region  
- Cross & Crown Lutheran Church  
- F&M MACFO, Inc.  
- Ice Miller LLP  
- MHS  
- Gardner & Lose Company, Inc.  
- Hylant  
- Pacer Sports & Entertainment  
- Schmidt Associates  
- The Academy of Model Aeronautics, Inc.  
- Wright and Associates PC

**Foundations**

- AWS Foundation  
- Hamer D. & Phyllis C. Shafer Foundation  
- Hancock County Community Foundation, Inc.  
- Hoover Family Foundation  
- Indiana Pacers Foundation  
- IU Health Ball Memorial Hospital Foundation  
- J. Robert & Joanne Baur Foundation  
- The GE Foundation  
- The Hageman Foundation, Inc.

**Memorials**

During 2016, The Arc of Indiana received memorial donations for the following individuals. While nothing will ease the loss suffered by family and friends, these memorial gifts serve as a tribute to these very special people.

- Mark Baker  
- Larry Beavers  
- Billy G. Brant  
- Eric Calvert  
- J. Robert Templeton  
- Frederick & Lynn Thate  
- Mitchell Tobin  
- June Ullery  
- John & Carol Valentine  
- Mark & Marie Van Lummel  
- Jackie Van Ostran  
- Jill Vaught  
- Vicki Veach  
- Steve Vedra  
- Joyce Vanden  
- John & Marianne Vevia  
- Michelle & Thomas Wagner  
- Melissa Walden  
- Rick Whiteman  
- Betty Williams  
- Wayne & Margaret Williams  
- Doug & Karleen Wink  
- Mark & Mandy Wise  
- Edith Woodward  
- Jennifer Woolums  
- Carol Wyatt  
- Mr. & Mrs. M. Yablonsky  
- Charles & Catherine Young  
- William Zmirski
DONORS AND SPONSORS

Frederick W. Rockey
Barbara Smith
Susan Smith
Rev. & Mrs. Louie W. Stokes
The mother of Diane White

Honorariums
In 2016, The Arc of Indiana received donations in honor of the following individuals.

- Curtis Allen
- Ron Brandt
- Sally Morris Bryan
- Bert & Irene Curry
- John Dickerson
- Susan E. Dietz
- Kim Dodson
- Curt Ewbank
- Vicki French
- Jessica Green
- Steve Howell
- Michael Kaplan
- Rosa McDaniel King
- Rep. Sheila Klinker
- Samuel L. Wise
- Jill Vaught
- Teddy Vandenberg
- Jo Kumor
- Tiffany R. McCrary
- Jason McCoy
- Quentin & Grady Travers
- Michelle Trivedi
- Harrison Vedra
- Kathy Vandenberg
- Jill Vaught
- Samuel L. Wise

27th Annual Golf Outing
Lunch Sponsor
The National Bank of Indianapolis

Prize Sponsor
ICEArc

Silver Sponsors

- Jordan Kahl
- Opportunities for Independence
- Marian County Prosecutor
- Don Panzino, The Hancock Bank
- AARP Indiana
- Indiana/Kentucky/OH Regional Council of Carpenters
- Indiana State Building & Construction Trades Council

Closest to the Pin
Insurance Management Group

Gold Sponsors

- Bradley Associates
- Damar Services
- General Hotels Corporation
- Insights Consulting
- JA Benefits

Cart Sponsors

- Sertoma Club of Broad Ripple
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- The Arc of LaGrange County

Hole Sponsors

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- Achieva Resources
- Caregiver Homes
- ICEArc
- Indiana Bankers Association
- Indiana Laborers District Council
- IPMG
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- Rest Assured
- Schmidt Associates, Inc.
- Steve & Lana Green

Beverage Sponsors

- Eagle Creek Golf Club
- Freedom Helicopters
- Golftsmith
- Sun King Brewing Company
- Thr3e Wise Men Brewing

IndyCook for The Arc
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- Ice Miller, LLP
- Indianapolis Monthly
- The National Bank of Indianapolis

Silver Sponsors

- Priority Press

Chefs

- Liz Berg, The Skinny Chick Can Bake
- Jeff Bricker, Ivy Tech Community College
- Amanda Circle, Self-Advocates of Indiana
- Terry Curry, Marion County Prosecutor
- Conner Ekland, Pastry Chef
- Dennis Frick, Indiana Legal Services
- Jenny Good, The Arc of Indiana
- Daniel Gurule, Erskine Green Training Institute
- Kevin Hampton, The National Bank of Indianapolis
- Gail Kahl, Opportunities for Positive Growth
- Mark Kevitt, The Arc of Bartholomew County
- Alexa Lemley, Artisan Foodworks
- Katie Loggins, The Arc Master Trust
- Marlene Lu, The Arc Board of Directors
- Lisa Luckeck, Ganache Chocolatier in Zionsville
- Kate Marvel, Strategic Financial Planning
- Kathleen McAllen, Community Health Network
- Dan McGowan, Inside INdiana Business
- Mayrin Sanchez, Karam’s Food Truck
- El Venezolano Food Truck
- Karly Sciortino-Poulter, The Arc of Indiana
- Rick Whiteman, Private Chef
- Lauren Strother, Sweets by Lauren
- Elise Shrock, Indiana Restaurant & Lodging Assoc.
- Megan Stevenson, Erskine Green Training Institute
- Matt Smith, Priority Press

2016 State Conference & Impact Awards Luncheon

Platinum Level
ICEArc

Gold Level

- Developmental Services, Inc.
- Noble

Silver Level

- IPMG

Bronze Level

- Achieva Resources Corp., Inc.
- Advocacy Links, LLC
- Bosma Enterprises
- Genoa, a Qol Healthcare Company
- HIP Employer Link
- Horizon Convention Center
- INARF
- Mdwise, Inc.
- Therap Services

Partner Level

- Indiana Institute on Disability & Community
- Night Owl Support System, LLC
- The Columbus Group
- I-TRAIN/Aglet Solutions

2017 Calendar

- Achieva Resources Corporation
- Bi-County Services, Inc.
- Easter Seals Arc of Northeast Indiana
- Insights Consulting
- KCARC
- Noble/The Arc of Greater Indianapolis
- Passages, Inc.
- Stone Belt Arc
- The Arc of Evansville
- The Arc of Greater Boone County
- The Arc of Greater Indianapolis
- The Arc of LaGrange County
- The Arc of Northwest Indiana
- The Arc of Vigo County

The Arc of Indiana Making a Difference

#TheArcAction

- Over the past eighteen months, The Arc of Indiana has assisted over 5,800 families and individuals with intellectual and developmental disabilities through The Arc Advocacy Network.
- We have participated in over 80 events and exhibits and have had nearly 3,750 self-advocates involved in our activities.
- The Arc of Indiana Utility Support Program has assisted 1,731 families and individuals, providing over $120,000 in assistance.
- The Arc of Indiana membership has grown to over 25,000 individuals and families through our 43 chapters of The Arc.
- In its first year, the Erskine Green Training Institute (EGTI) has graduated 39 students, and over 60% of EGTI’s graduates have found full-time employment to date.
- The Arc Master Trust is serving over 3,000 families, and we have distributed over $5 million dollars this year to beneficiaries.

The Arc of Indiana Foundation
Carl Erskine Honored with Lifetime Achievement Award

A new edition of Carl Erskine's book, *The Parallel*, was released at the event. As Jackie Robinson's teammate and father of Jimmy, Carl was a first-hand witness to “two of the greatest social changes in my lifetime.”

Jackie Robinson was a pioneer in proving that people of color belonged in professional sports. Much in the same way, Jimmy Erskine and his family helped to change the perception of and opportunities for people with intellectual disabilities.

In *The Parallel*, Carl reflects on his experiences playing with Jackie Robinson and raising a son with Down syndrome:

“My nine seasons as a teammate and friend of Jackie Robinson gave me a close-up experience watching this super talented black athlete beat segregation. And then in the same lifetime experience a parallel journey with my son, Jimmy, born with Down syndrome who would face prejudice, exclusion and rejection similar in many ways to Jackie’s.”

Carl has dedicated this new edition of *The Parallel* to benefit the Erskine Green Training Institute (EGTI). It is available at the Courtyard Muncie at Horizon Convention Center or at The Arc of Indiana offices as our gift for your donation of $20, or shipped directly to you for $25. Visit www.erskinegreeninstitute.org/giving/ways-to-donate for more information.

The Erskine Green Training Institute is a postsecondary education program, housed at the Courtyard Muncie at Horizon Convention Center, that provides vocational training for employment in the hospitality, food service and health care fields. After receiving training, skills are applied through internships at the Courtyard Muncie, Thr3e Wise Men restaurant, and IU Health Ball Memorial Hospital. www.erskinegreeninstitute.org

The Arc of Indiana honored individuals, businesses and organizations making an impact on the lives of people with intellectual and developmental disabilities at the 2016 Impact Awards Luncheon on November 18. Congratulations and thank you to all of our award recipients.

**President’s Award**

Erika Steuterman

**Executive Director’s Award**

Jim Dora, General Hotels President & CEO
Scott Wise, Founder of a Pots & Pans Production
IU Health Ball Memorial Hospital

“We could not have asked for more outstanding partners than Jim Dora, Scott Wise, and IU Health Ball Memorial Hospital as we worked to make an impact on lowering the unemployment rate for people with disabilities throughout Indiana through the development of The Arc’s teaching hotel and Erskine Green Training Institute.

**Education Impact Award**

Barb Smith – Hamilton, Boone, Madison Special Services, Limitless Program

“It is an honor to recognize Erika for her long time leadership and service to The Arc. Her ability to engage public officials and business leaders on issues impacting people with I/DD is second to none. We are forever grateful for the difference she has made in the lives of people with I/DD and their families, and the impact she has made on The Arc.”

**Barb's passion for creating independent adults who are empowered to guide their life decisions is unmatched. The program is beyond anything we could have imagined.”**

Continued on page 8
The Arc of Indiana intends for its trust service to be easy to use. How are we doing? To answer this question, each year we send a User Satisfaction Survey to people using our service. The survey asks about our responsiveness to requests from the time people contact us and make a request to when the request is fulfilled. This survey provides us with valuable feedback and identifies potential problem areas. It also helps families thinking about enrolling. “Is The Arc Trust easy to access?” “Is getting approval difficult?” As the survey shows, we are very accessible and rarely turn down requests.

For information about The Arc Master Trust, please visit www.thearctrust.org, call us at 317-977-2375 or 800-382-9100, or email trust director Melissa Justice at mjustice@arcind.org

1. When I call to use the trust, the person with whom I must speak is immediately available.
   - Never: 0%
   - Rarely: 3%
   - Sometimes: 12%
   - Usually: 70%
   - Always: 15%

2. When the person with whom I must speak is not immediately available, he/she does return my call and is able to speak with me within two business days of my request.
   - Never: 1%
   - Rarely: 1%
   - Sometimes: 2%
   - Usually: 22%
   - Always: 74%

3. Making contact with this person is a problem. He/she is not available when I call, and I am not available when he/she returns my call.
   - Never: 54%
   - Rarely: 30%
   - Sometimes: 8%
   - Usually: 3%
   - Always: 4%

4. Requesting disbursements is a positive experience for me. The person with whom I speak is receptive to how I want the trust used. He/she is encouraging and supportive of my efforts.
   - Never: 1%
   - Rarely: 1%
   - Sometimes: 3%
   - Usually: 18%
   - Always: 77%

5. When I call with a question on non-trust matters or need advice, the person with whom I speak is willing to help.
   - Never: 2%
   - Rarely: 1%
   - Sometimes: 2%
   - Usually: 19%
   - Always: 77%

6. When I make a request for using the trust, my request is approved.
   - Never: 0%
   - Rarely: 1%
   - Sometimes: 3%
   - Usually: 29%
   - Always: 67%

7. The time that passes from when I submit a bill for reimbursement to when I receive the check is two weeks or less.
   - Never: 1%
   - Rarely: 1%
   - Sometimes: 4%
   - Usually: 37%
   - Always: 57%

8. On a scale of 1 to 10, circle your overall satisfaction (or dissatisfaction) with The Arc Trust. A score of 10 is the most positive score you can give. A score of 1 is the most negative score you can give.
   - Ten: 64%
   - Nine: 21%
   - Eight: 6%
   - Seven: 3%
   - Six: 1%
   - Five: 2%
   - Four: 0%
   - Three: 1%
   - Two: 1%
   - One: 1%

9. When I speak with someone at The Arc Trust office, or receive written communications, it is in a prompt and business-like manner.
   - Never: 0%
   - Rarely: 1%
   - Sometimes: 2%
   - Usually: 14%
   - Always: 82%

10. The person that I have spoken with at The Arc of Indiana Trust office is knowledgeable. If they don’t know the answer, they find out promptly and return my call.
    - Never: 1%
    - Rarely: 1%
    - Sometimes: 3%
    - Usually: 15%
    - Always: 80%

State Senator Luke Kenley Recipient of The Arc’s Public Policy Award

State Senator Luke Kenley received The Arc’s Public Policy Award at a special event in December, 2016. Senator Kenley was first elected to the Indiana Senate in 1992. He is the chairman of the Senate Appropriations Committee and a member of the Tax and Fiscal Policy Committee. Senator Kenley has supported many of The Arc’s legislative efforts over the years, including the original seed money that led to the establishment of The Arc’s Erskine Green Training Institute. In the 2016 legislative session, Senator Kenley authored and introduced SEA 11, which sets forth Indiana’s ABLE (Achieving a Better Life Experience) program. ABLE accounts, which are similar to 529 accounts, allow people with disabilities and their families to save toward qualified disability related expenses, including education, housing, transportation and employment. Senator Kenley’s efforts were instrumental to the passage of this important program for Hoosiers with disabilities.
The Arc of Indiana Impact Awards, Continued from Page 6

Employment Impact Award
Mike Nason – AMC Theaters, Bloomington

“Thanks to Mike’s efforts, AMC has become a place to watch individuals grow and become a part of the workforce.”

Outstanding Professional Achievement Award
Katy Dietrich – City Bus, Lafayette, Best Buddies

“Katy has trained over 500 individuals with I/DD on how to access and navigate the Greater Lafayette public transportation system, and she is the heart and soul of the Best Buddies Purdue University Chapter.”

Cathleen Clark Professional Service Award
Jennifer LaMarca – Applied Behavior Analysis Therapist

“Jennifer cared about my son and his future success. She always looked at any program we implemented as a lifetime fix. My son is currently enrolled in his 2nd year of college. He has 2 jobs, a full class schedule and is living in a dorm on campus. I owe all of this to Jennifer.”

Outstanding Self-Advocate Award
Jamie Beck

Jamie works at Pizza King, has worked for The Arc’s “My Life, My Choice” program, is the photographer for the regional Special Olympics program and is active with the Richmond Kiwanis Aktion Club. Her goal is to obtain full-time employment with benefits.

Media Impact Award
Shaina Cavazos – ChalkBeat

“Over the last few years, Shaina has included the perspective of parents of students receiving special education services in many of her stories.”

Outstanding Professional Achievement Award
Katy Dietrich – City Bus, Lafayette, Best Buddies

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Media Impact Award
Shaina Cavazos – ChalkBeat

“Over the last few years, Shaina has included the perspective of parents of students receiving special education services in many of her stories.”

Save the Date

February 14
Valentine’s Day at the State House

March 20-22
Disability Policy Seminar
Washington D.C.

June 16
The Arc of Indiana Annual Golf Tournament
Eagle Creek Golf Club, Indianapolis

July 14
Self-Advocates of Indiana Annual Picnic
Tentative

September 16
Cruising for Dreams Horizon Convention Center, Muncie
benefiting the Erskine Green Training Institute

November 1-4
The Arc US National Convention
San Diego, California

November 15
The Arc of Indiana Conference, Annual Meeting & Impact Awards Luncheon
Indianapolis

The newly established The Arc of Tomorrow award recognizes a chapter of The Arc that is making an impact through innovative services and initiatives that enrich the lives of people with I/DD. As part of their mission, Stone Belt takes an active role in advocacy efforts that have reached out to citizens throughout Monroe county. The history of The Arc is one of advocacy—through its ongoing advocacy efforts, Stone Belt continues the commitment to ensure that the voice of people with disabilities, their families and those who support them, are heard by local officials, at the State House and in the halls of Congress.

Stay Connected

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