Do you have compliments, questions or concerns about...

› Services  
› Treatment  
› Procedures  
› Rights  
› Policies

We want to hear from you!

As a consumer of public mental health or addiction services in Indiana, we want to know what you think about the service you received. The state administers tax dollars to guarantee a quality, responsive system to help you.

We want your feedback...

› Tell us who is doing a good job.  
› How do things need to be different?

Give us your compliments or concerns...

› Were services accessible for you?  
› Were services acceptable to you?  
› Were appointments scheduled at reasonable times?  
› Were you treated in a sensitive manner?  
› Would you recommend services to others?

How did the service impact your life?

› Have you benefited from treatment?  
› Has treatment improved the quality of daily living?

Did you receive value from service?

› Were services affordable?  
› Were the benefits of treatment worth the cost?

Call the consumer service line at 800-901-1133 from 8:30 a.m. to 5 p.m., Monday through Friday.

Access your consumer service line 24/7 by phone

If you are deaf, hard-of-hearing or speech impaired, dial 7-1-1 to access the Consumer Service Line.

Indiana Family and Social Services Administration  
Division of Mental Health and Addiction  
402 W. Washington St., Room W353  
Indianapolis, IN 46204-2739